



Beyond Field Services

Beyond Field Services is an industry leading fully mobile system integrated with MYOB EXO.



Overview

Beyond Field Services is a fully mobile off-line solution integrated with MYOB EXO Job Costing.

Field personnel access data via a synchronisation to their local device meaning when no internet connection is available they are able to update and complete job information without interruption.

Field personnel have the ability to access assigned jobs and have relevant information at their fingertips.

When To Consider

- When job assignment and visibility of in the field staff needs to be streamlined and transparent.
- If tracking of job progress from assignment to completion is paramount to the business.

Who Should Consider?

- Businesses where the majority of work is assigned to personnel in the field and job assignment needs to be streamlined.
- Businesses whose customer base requires the ability to have the job completed, pay and receive an invoice at the time of completion.

Implementation Process

1. Complete an information form so we can configure Beyond Field Services to suit your requirements.
2. Provide access to your MYOB EXO software so we can setup the integration.
3. Review of self-training documentation and provision of formal training for field personnel.



Email sales@beyondsuite.com.au to arrange a demo.



Benefits

- Mobile personnel have access to up to date information on all assigned jobs, meaning faster pickup and completion rates.
- Full visibility of assigned stock in the field location (vehicle or personnel), with ability to automatically request replenishment when required.
- Job completion and sign off completed electronically including capture of signatures and the ability to receive payment at time of job completion.

Features

- Compatible with MYOB EXO - No additional interfaces required.
- Runs completely off-line with the ability to synchronise data to and from MYOB EXO database.
- Detailed customer information available to on site personnel.
- Easy to use job system including the ability to add custom JSA's if required.

Functionality

- Fully off-line architecture allowing field services personnel to work even when there is no internet access available.

Additions

Head Office Admin Portal (Web Browser Based)

Field Services comes complete with a fully functional web browser based head office Administration Portal.

The Portal allows application options to be configured down to user account, plus including the ability to customise the look and feel of the application based on individual requirements.

Geo Tracking of devices running the Field Services application is also included as standard.



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