



Beyond Customer Portal

Beyond Customer Portal is an industry leading, fully mobile system integrated with MYOB EXO and MYOB Advanced.



Overview

Beyond Customer Portal is a fully integrated customer facing solution that can be accessed by customers from anywhere via a web browser.

Customers have the ability to view the current status of orders without the need to contact the supplier. Additional accessible information includes current invoices, payments and sales history.

Payment can be made securely via the integrated payment function and everything is displayed in real time from MYOB Advanced or EXO without needing any additional steps.

When To Consider

- When staff spend more time answering customer queries than completing their orders.
- When finding out the status of current orders holds up the process of servicing the customer's needs.

Who Should Consider?

- Businesses whose customer base need access to accurate, up to date progress on current orders and delivery times.
- Businesses whose customer base want to track job/ invoice history and want to pay securely on-line and on-time.

Implementation Process

1. Complete an information form so we can configure Beyond Customer Portal to suit your requirements.
2. Provide access to your MYOB Advanced or EXO software so we can setup the integration.
3. Review of self-training documentation and provision of formal training for salespeople if required.



Email sales@beyondsuite.com.au to arrange a demo.



Benefits

- Customers have up to date information on current job progress without having to call for an update.
- Access to current and previous invoices. Including the ability to pay outstanding balances within the portal.

Functionality

- Fully mobile web browser driven architecture, accessible to anyone with an internet connection.
- Secure Login IDs and Passwords for each customer, granting access to the portal.
- Customer access to current in-progress jobs dashboard displaying real time status updates.
- Customer access to View, Pay, Print or Email invoices direct from the portal via a web browser.
- Integrated secure payment interface for on-line payments direct from the portal.

Reports

Dashboard

At a glance display of all in progress and completed tasks including historical data.

Invoices

Provides a full listing of the accessing company's invoices and their status.

Features include Preview, Print or Email from any compatible web browser.

Features

- Compatible with MYOB EXO and Advanced – No additional interfaces required.
- Runs on all modern web browsers and operating system platforms.
- Each customer is granted access to their data via a fully secure portal.
- Customers can only see their own information.



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